



Vicom Systems Offers Third-Party Service and Support for Active Storage System Installations

New Offerings Follow Closure by Active Storage

Santa Clara, California – February 26, 2013 — Vicom Systems, provider of transparent wire-speed data services and solutions for systems and storage, today announced the availability of third-party service, support, and repair parts for resellers and end users of Active Storage RAID systems. The new services are designed to fill the void created by the closure of Active Storage.

“Being a long-time partner for Active Storage solutions, we share many of the same customers and we have strong technical understanding of Active’s RAID systems. Just as important, we have also sourced our RAID lines from the same supplier, the Accusys, Inc. (6179 TWO, Taiwan OTC Exchange). Consequently, Vicom’s decision to provide after-market services and parts for Active Storage systems is a straightforward extension of our existing storage business,” said Horatio Lo, Managing Director of Vicom Systems’ Video Storage Division.

Service, Support and Repair Offerings

Vicom’s new service offerings include onsite installation and support, backend Level 3 and Level 4 support, as well as sale of repair parts and storage expansion options for Active Storage resellers and customers. As a storage solution partner to Active Storage and other Apple storage vendors, Vicom is already a familiar name to many Active customers and resellers and the broader Apple video market. Vicom’s customers include Turner Broadcasting, KBS (Korean Broadcasting), NHK (Japan Broadcasting), and CCTV (China Central Television).

Recommended by Accusys

Vicom carries its own Vxr RAID line that is based on the same Accusys RAID system used by Active Storage. As a result, except for proprietary Active Storage implementations, Vicom expects to provide a seamless service transition for Active’s customers and resellers. Accusys agrees and has made a clear recommendation in favor of Vicom.

Said Susyan Huang, CEO of Accusys, “Vicom is a proven provider of Apple video storage solutions as well as a long-time Accusys partner, and we believe Vicom is uniquely qualified to provide after-market support services for Active Storage customers. In the absence of services from Active Storage, Vicom is our recommended choice for service and support of Active’s RAID sites.”

Pricing and Availability

Service and support for Active Storage is available immediately. Pricing may be obtained from Vicom at Vmirror@vicom.com.

About Vicom Systems

Vicom specializes in the delivery of transparent, wire speed data services for systems and storage. Vicom's technology and solutions deliver on the long-standing promise of SANs for the Apple enterprise market: seamless consolidation, any-to-any connection, simplified management, and high availability. The company's customers include Turner Broadcasting, Korean Broadcasting, NHK (Japan Broadcasting) and CCTV (China Central Television). For more information on Vicom, please visit www.vicom.com.

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